

## **Article 1 - Sales Terms and Conditions Camping La Source**

The present sales terms and conditions rule all the stays sold on the website [www.camping-la-source.eu](http://www.camping-la-source.eu). They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

## **Article 2 - Booking conditions**

### **2.1 Price and payment**

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax is not included in the price.

Payments of amounts due for the time of considered stays is to be done on the day of arrival.

Camping pitches booking requests: Pitches booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Rented accommodations booking requests: Rented accommodations booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Should you have any delay on the day of arrival and don't warn the establishment, the accommodation will be available 24 hours after the arrival date mentioned on the lease. After this time limit and without written message, the booking will be cancelled and the deposit will remain acquired for the establishment.

### **2.2 Changing your booking request**

No discount will be granted for late arrivals and/or early departures.

### **2.3 Cancellations**

According to the general sales terms and conditions, any booking with unpaid balance will be cancelled. The deposit (85 euros) will be paid back for any cancellation received at least 45 days before the date of arrival. Expenses of booking will be kept by the camping.

### **2.4 Withdrawals**

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code de la consommation).

For any on-line booking, customers will have no right of withdrawal.

### **2.5 Cancellation Insurance**

We advise you to subscribe cancellation insurance "garantie annulation". This contract offers you cancellation insurance enabling you have the paid sum back ( deposit 85€) if you cancel your stay or leave earlier under certain events and circumstances (illness, accident, etc.). Insurance prices: 9.80 €

## **Article 3 - During your stay**

### **3.1 Arrivals and departures**

In rented accommodations and camping pitches, arrivals from 2 p.m. to 8 p.m and departures before 12 a.m. Day of arrival and departure : Wednesday or Sunday from 14/07 to 22/08 for minimum 7 nights.

From 10/05 to 27/06 and 12/09 to 01/10 booking  $\geq$  4 nights. From 27/06 to 14/07 and 22/08 to 12/09 booking  $\geq$  5 nights. Day of arrival and departure : every days of the week.

### **3.3 Departures**

Any delay for leaving the pitch after 12 a.m. will be invoiced one extra night. Should your stay be extended, you must warn the establishment at least 24 hours before the departure date set previously.

### **3.4 Animals**

Animals on a lie are allowed (vaccination book must be presented on the arrival) except 1st and 2nd catégorie

### **3.5 Policies and procedures**

In accordance with the law in force, the client agrees to subscribe to the Policies and procedures, listed in the Préfecture, available at the reception desk, it will be given on demand.

## **Article 4 - Liability**

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

## **Article 5 - Applicable Law**

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the High Court or Tribunal de Commerce de Draguignan.

*« Médiation des litiges de la consommation :*

*Conformément aux dispositions du Code de la consommation concernant « le processus de médiation des litiges de la consommation », le client a le droit de recourir gratuitement au service de médiation proposé par (nom de la société). Le médiateur "droit de la consommation" ainsi proposé est MEDICYS.*

*Ce dispositif de médiation peut être joint par :*

*- voie électronique : [www.medicys.fr](http://www.medicys.fr) ;*

*- ou par voie postale : MEDICYS - Centre de médiation et règlement amiable des huissiers de justice-73, Boulevard de Clichy, 75009 - Paris »*

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